



# Select Your Training Programs by Categories

# 1. Executive Development

- ✓ Leadership Masterclass
- ✓ Sustainable Business Strategy Skills Training
- ✓ CEO Excellence; The Six Mindsets That Distinguishes the Best Leaders from the Rest
- ✓ Board Secretary Master Class Skills Training
- ✓ Business Transformation Skills Training
- Fundraising/Resource Mobilization and Grant Writing Masterclass Skills Training

### 2. Management and Leadership

- ✓ Effective Managerial Leadership & Supervisory Skills Training
- Excellent Supervisory Skills Training
- ✓ Finance for non-finance Managers/Directors Skills Training
- ✓ Intra Entrepreneurial Leadership Essentials Skills Training
- ✓ Mastering People Management and Leadership Skills Training
- ✓ Risk Management Skills Training
- ✓ Managing Remote Teams Skills Training
- Effective Board Reporting and Presentation Skills Training
- ✓ Management Masterclass
- Artificial Intelligence (AI) for Leaders and Managers Skills Training....Leveraging Data Analytics for Business
- ✓ New Managers High Performance Leadership for New Managers Skills Training.... Emerging Leader Development Program
- ✓ Leadership in a Digital Age Skills Training.... The Essential Program for Future-Ready Leaders
- ✓ Coaching Mastering the Art of Coaching Skills Training
- ✓ Business Continuity Management Skills Training

# 3. Strategy and Strategic Planning

- ✓ Strategic Leadership Skills Training ...
- ✓ Sustainable Business Strategy Skills Training

- ✓ Building and Supporting High Performance Board Skills Training
- ✓ Benchmarking: Comparing Your Performance with the Best Skills Training...Tools and Methodologies for Continuous Quality Improvement
- ✓ Market and Competitive Intelligence Masterclass Skills Training ....
- ✓ Fundraising/Resource Mobilization and Grant Writing Masterclass Skills Training

# 4. HR Management

- ✓ Job Analysis and Job Evaluation Skills Training
- ✓ ER Employee Relations and Engagement Motivation, Grievances, Conflict and Discipline Skills Training
- √ 360 Degree Feedback Assessment Training Course
- Culture Developing Corporate and Organizational Culture Training Program
- ✓ HR Audit Training Program
- ✓ Job Description Writing Training Course
- ✓ KPI (Key Performance Indicators) Training Program
- ✓ Performance Appraisal Training Course for Managers
- ✓ Recruitment Skills Training
- ✓ Succession Planning Training Course
- ✓ Industrial and Labour Relations Skills Training
- ✓ Strategic Performance Management Skills Training

- Managing Performance with OKR (Objectives and Key Results) Skills Training
- ✓ Competency Based Interviewing Skills Training
- ✓ HR Analytics and Metrics Skills Training
- ✓ HR Information Management System Training
- ✓ Organizational Culture Leadership Skills Training
- ✓ Policy Initiatives to Transform HR Skills Training
- ✓ Advanced Selection, Interviewing & Recruitment Skills Training
- ✓ Mastering People Management and Leadership Skills Training
- ✓ People Analytics Skills Training
- ✓ The Future of HR
- ✓ Talent Management Skills Training
- Organizational, Behavioral & Cultural Aspects of Digitalization Skills Training

# 5. Learning and Development

- ✓ Linking Training to Organizational Goals Skills Training
- ✓ The Training Analyst Skills Training

- ✓ Competencies: Design, Development and Implementation Skills Training
- ✓ Cultivating Learning Agility in the Workplace Skills Training

#### 6. Personal Effectiveness

- ✓ Self-Leadership Skills Training...... Embracing Agility for Highly Effective Self-Leadership.
- **~**
- ✓ Emotional Intelligence Skills Training
- ✓ Goal Setting Skills Training
- Advanced MS Excel Skills Training
- ✓ Excellent Public Speaking & Presentation Skills Training
- ✓ Business Analytics, Data Analysis and Metrics Skills Training
- Professional Writing, Report Skills and Excellent Communication Skills Training ....
- ✓ Excellent communication, Image and Business etiquette skills Training
- ✓ Advanced Negotiation Skills Training
- Personal Financial Management, Investing & Entrepreneurship Skills Training
- ✓ Personal Effectiveness & Influencing Skills Training
- ✓ The Art of Presence & Influence Master Class Skills Training...
- Managing Multiple Tasks, Priorities & Deadlines Masterclass Skills Training
   ...
- ✓ Data Visualization Skills Training .....The New Era for Comprehending and Conveying Information

- ✓ MS PowerPoint Training Course
- ✓ MS WORD Practical Skills Training

#### **Customer Service**

- ✓ Customer Centricity Skills Training
- Customer Experience Management Skills Training
- ✓ Customer Retention and Loyalty Training Program
- ✓ The WOW! Customer Service Experience, Image & Business etiquette
  Training
- ✓ Customer Service Metrics Skills Training
- ✓ Customer Relationship Management Masterclass Skills Training
- ✓ Excellent Contact Centre Management Skills Training
- ✓ Achieving Excellence in Customer Service Skills Training
- ✓ Client Management Strategies for Retention & Growth Skills Training

### 7. Sales and Marketing

- ✓ Sales Manager Training... Mastering Sales Management Fundamentals.
- ✓ Key Account Management & Sales Effectiveness Skills Training
- ✓ FMCG Sales Skills Training

- ✓ Distribution Channel Marketing Management Training for FMCG
- ✓ Business Development Manager Skills Training
- ✓ Certified ECOMMERCE Specialist
- ✓ Credit Risk Management Skills Training
- ✓ Advanced Negotiation Skills Training
- ✓ Strategic Marketing and Communication Skills Training
- ✓ Business Development Manager Skills Training
- ✓ Customer Relationship Management Masterclass Skills Training
- ✓ Advanced Social Media Training
- ✓ Agile Product Management Skills Training
- ✓ Market and Competitive Intelligence Masterclass Skills Training ....
- ✓ Internet and Social Media Marketing Training

#### 8. Creativity and Innovation

- ✓ Disruptive Innovation Skills Training
- ✓ Structured Problem Solving Using Lean Sigma Skills Training...

### 9. Business Process Management

✓ Business Process Re-engineering (BPR) skills Training

- ✓ Business Process Automation Skills Program
- ✓ Lean Manufacturing Training Program

### 10. Office Administration and Management

- ✓ Office Management Masterclass Skills Training
- Excellent Meeting Management and Minute Taking Skills Training
- ✓ Perfect PA and Effective Office Administrator Skills Training
- ✓ Credit Risk Management Skills Training
- ✓ Executive Assistant Master Class Skills Training
- ✓ Customer Relationship Management Masterclass Skills Training
- ✓ Government Protocols, Communication & Etiquette Skills Training
- ✓ The NEW Executive Assistant Skills Training -Exceptional Executive Office Management.
- Finance & Accounting for Office Administrators & Secretaries; Contributing
   & Benefiting from Accounting and Finance Systems.
- ✓ MS PowerPoint Training Course
- ✓ MS WORD Practical Skills Training
  - ✓ Office Administration Skills Training
  - Essential Office Administrative Skills Training
  - ✓ Receptionist Training Course

✓ Travel Management Skills Training

### 11. Corporate Communication

- ✓ Strategic Communication Skills Training
- ✓ Government Protocols, Communication & Etiquette Skills Training
- ✓ Corporate Risk & Crisis Management Skills Training
- ✓ Strategic Brand Management Skills Training

#### 12. Public Relations

- ✓ PR and Corporate Communications- Unleashing the power of PR Skills Training
- ✓ Corporate Risk & Crisis Management Skills Training
- Event and Conference Management Training
- ✓ International Protocol and Diplomacy Training Program
- ✓ Public Affairs and Media Relations Training Program

# 13. Sustainability and CSR

- ✓ CSR Corporate Social Responsibility Skills Training
- ✓ Sustainability Leadership and Corporate Responsibility Skills Training
- ✓ Fundraising/Resource Mobilization and Grant Writing Masterclass Skills Training

# B). Finance and Investment Programs

### 1. Banking and Financial Regulations

- ✓ Investment Risk Management Skills Training
- ✓ Portfolio Investment Analysis Skills Training
- ✓ Basel II/III Retail Credit Risk Modelling Skills Training
- ✓ AML Anti-Money Laundering Skills Training
- ✓ Advanced Basel III Skills Training

### 2. Finance and Budgeting

- ✓ Budgeting and Cost Control Skills Training
- ✓ Effective Credit Management and Debt Collection Skills Training
- ✓ CASH Management Skills Training
- ✓ Internal Auditor Training Program
- ✓ Zero Based Budgeting (ZBB) Skills Training
- ✓ Power BI for Finance Professionals Skills Training
- ✓ Credit Risk Management Skills Training
- ✓ Financial Modeling and Dashboards with Advanced Excel Masterclass
  Skills Training
- ✓ Risk Management Skills Training

- Personal Financial Management, Investing & Entrepreneurship Skills Training
- ✓ Capital Raising Skills Training
- ✓ Asset Management Skills Training
- ✓ Advanced Financial Statements Analysis Skills Training
- ✓ Accounts Payable Skills Training...From Accounting to Management
- Business Intelligence & Analytics for Finance Professionals Skills Training ..Leveraging Data to Improve Decision-making and Build Competitive Advantage

# **Tax and Taxation Management**

- ✓ Financial Accounting and Taxation Skills Training
- ✓ Aggressive Tax Planning Strategies and Management Skills Training
- ✓ International Taxation Principles and Practices to Combat Tax Evasion and Tax Avoidance Skills Training
- ✓ Advanced Tax Administration Skills Training
- Tax Policy Analysis and Tax Revenue Skills Training

### 1. Data Management and Analytics

✓ Advanced MS Excel Skills Training

- ✓ POWER BI Practical Skills Training
- ✓ Advanced Data Management Skills Training
- Primavera P6 Professional Fundamentals and Advanced Skills Training
- ✓ Business Analytics, Data Analysis and Metrics Skills Training
- Diligent Record Management & Information Technology In Record Keeping Skills Training
- ✓ Financial Modeling and Dashboards with Advanced Excel Masterclass
  Skills Training
- ✓ Data Visualization Skills Training .....The New Era for Comprehending and Conveying Information
- ✓ Data Protection and Freedom of Information (FOI) Training
- Enterprise Content Management Training

#### Fraud and Financial Audits

- ✓ Fraud & Forgeries Detection, Prevention & Response Skills Training
- ✓ Managing Fraud in a Digitized World Skills Training

#### 2. Real Estate Investment and Finance

- ✓ Facilities Management Skills Training. Standards, Processes, and Implementation Guidance
  - 3. Treasury and Investment Management

- ✓ Treasury and Risk Management Skills Training
- ✓ Central Bank Digital Currency (CBDC) Masterclass Skills Training

#### 4. Fintech and Block chain

✓ Block chain and other Emerging Technologies

#### **Joint Ventures**

✓ Capital Raising Skills Training

# C). Operations and Logistics Programs

# 1. Project Management

- ✓ Excellent Project Management Skills Training
- ✓ Project Analyst Skills Training
- ✓ Project Coordinator Training Program

# 2. Purchasing, Logistics and Supply Chain

- ✓ Supply Chain and Inventory Management Skills Training
- ✓ Transport, Logistics and Supply Chain Management Skills Training
- ✓ Effective Purchasing and Contract Negotiation Strategies Skills Training

- ✓ Procurement Planning and Management Skills Training
- ✓ Warehouse & Stores Management Skills Training
- ✓ Lean Logistics for Supply Chain Operations Skills Training.... Optimize Efficiency and Sustainability
- Procurement Emerging Technologies in Procurement and Supply Master Class Skills Training
- ✓ Transport Manager Training Program

# 3. IT and Systems

- Cyber Security, CT Security and Penetration Testing Masterclass Skills Training
- ✓ Block chain and other Emerging Technologies
- ✓ Excellent I.T. Services Management Skills Training
- ✓ Managing Fraud in a Digitized World Skills Training
- ✓ Implementation of Modern Record Management through SharePoint and Office 365 - Managing Records in Support of Business Requirements Skills Training.
- ✓ Professional Business System Analyst Skills Training.
- ✓ AI-Artificial Intelligence for Professionals Skills Training. The Use of AI in Modern and Challenging Times

# 3. Contract Management

✓ Commercial and Business Contracts Skills Training

# 4. Quality and Audit

- ✓ Quality Assurance and Control Skills Training
- ✓ Fire, First Aid and Security Practical Skills Training
- ✓ Implementing Effective Preventive & Predictive Maintenance Programmes Skills Training
- ✓ Monitoring & Evaluation Masterclass Skills Training
- OSHA Training Occupational Safety & Health Administration Standards,
   The Right Way for Safety

# 5. Civil and Construction Management

✓ Construction Contracts Masterclass Skills Training

# D) Sector Specific Programs

#### 1. Social Insurance and Retirement

- ✓ Pensions Governance & Regulation Skills Training
- ✓ Pension Fund Investment Strategies Skills Training
- ✓ Pension Plan and Fund Administrator Skills Training

- ✓ Investment Risk Management Skills Training
- ✓ Portfolio Investment Analysis Skills Training

#### 2. Insurance and Risk

- ✓ Best Practices in Claims Management Skills Training
- ✓ Traffic Management

#### 3. Public Sector and Public Affairs

- ✓ Government Protocols, Communication & Etiquette Skills Training
- ✓ E-Government; Digital Transformation in Government, Innovating Public Policy & Service Skills Training...
- ✓ Central Bank Digital Currency (CBDC) Masterclass Skills Training

#### Request for the course content or More Info

Request for a call back / More info / Group Special Offers / In house	Training
needs	

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Dolphins Group-Dolphins Training & Consultants ltd | View Park Towers, 10th floor, Utalii Lane / L584-off UN Avenue, Gigiri., P.O Box 27859 00100 Nairobi, Kenya,

Cell: +254-700 086 219 / +254-712 636 404,

Nairobi, NAIROBI 254 Kenya

training@dolphinsgroup.co.ke

https://www.dolphinsgroup.co.ke/dolphins\_training/blogging/

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View Park Towers ,10th Fl ,Utalii Lane & L584-off UN Avenue, Gigiri.

P O Box 27859 00100 Nairobi, Kenya Tel +254-20-2211362/4/5 or 2211382 Cell+254-712-636404

training@dolphinsgroup.co.ke www.dolphinsgroup.co.ke

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